

THE ELMS

EST.  1888

HOTEL & SPA

Pet Policy

- ✘ The pet fee is \$50.00 per stay per room. The pet fee is non-refundable.
- ✘ Maximum weight limit is 75 lbs.
- ✘ Maximum of 2 pets per room.
- ✘ A credit card is required upfront at check in and will be authorized for the full amount of stay plus pet fee.
- ✘ The owner of the pet is responsible for cleaning up after the pet.
- ✘ The owner of the pet is responsible and will be charged for any damages caused by their pet.
- ✘ Housekeeping will not service a room that has a pet, unless the owner is present and the pet is crated.
- ✘ If a pet is left in a room alone it must be crated to prevent damages.
- ✘ We require a current cell phone number to be left at the desk, in case there are noise complaints or an emergency.
- ✘ Pets must be leashed at all times when not in the guestroom.
- ✘ Pets are not permitted in the Spa, pools, pool areas, hot tubs, saunas, lounges, bakery, or dining room; unless a service dog is required.
- ✘ Designated potty area is the West Lawn
- ✘ Each pet will have a pet place mat, water dish, and snack place in their room prior to arrival.